|  |  |  |  |
| --- | --- | --- | --- |
| **Equipment & Instrument Services** |

|  |
| --- |
|  |

 |  |
| **On-site Service for high value, high priority equipment and instruments** |  |
| When service response is important, our fully trained and equipped teams of calibration and service engineers are always available. We offer nationwide support for a large product range over the whole life cycle of your laboratory devices |
| **Workshop Service for lower cost or low priority equipment and instruments** |
| Our fully equipped workshop provides an excellent low-cost service for lower value equipment or time-consuming repairs. Simply complete the decontamination certificate on http:\\ie.vwr.com and return the unit to VWR Technical Service with a note outlining the fault. We'll inspect and advise the repair cost within 3 working days of receipt. |
| **Available Services:** |  |  |  |  |
| Installation | Repairs / Breakdowns |  |  |  |
| Qualification | Calibrations |  |  |  |
| Maintenance | Validation |  |  |  |
| Air flow testing | Laboratory moves |  |  |  |
| **We service the following equipment types:** |  |
| Autoclaves | Fume Hoods | Ovens |  |
| Balances | Furnaces | Polarimeters |  |
| CO2 Incubators | Laminar airflow cabinets | Refractometers |  |
| Climactic Chambers | Water Systems | Refrigerators |  |
| Glass Washers | Spectrophotometers |  |  |
|  |  |  |  |  |
| **INAB Accredited Calibration and Testing** |  |  |  |
| Laboratories are awarded INAB accreditation in accordance with the International Standard ISO/IEC 17025. The laboratory is assessed for compliance with this standard and regulations laid down by the Irish National Accreditation Board. |
|  |  |  |  |  |
| **VWR International Ltd holds INAB accreditation under registration Nº 018C for the calibration of:** |  |  | **VWR International Ltd holds INAB accreditation for the testing of controlled environments, under registration Nº 126T. The instruments covered under this testing accreditation are:** |  |
| « Balances capable of weighing up to 310Kg |  | « Microbiological safety cabinets Class I, II & III |
| « Spectrophotometers with wavelength range |  | « Laminar air flow cabinets |
|  200nm to 900nm and transmittance range |  | « Clear Air devices / Clean zones |
|  from 0 to 100% |  | « Fume hoods / cupboards |
| « Polarimeters with an angular rotation between |  | « Local exhaust ventilation devices |
|  -45ºC and +45ºC |   |  | « Chemical safety cabinets |
| « Enclosed temperature vessels from -90ºC to |  | « Recirculating filtration fume cupboards |
|  +325ºC (e.g. Autoclaves, ovens, incubators) |  | « HEPA fan filter devices |
| « Time Interval from 0 to 120 mins |  | « Isolators |
| « Humidity 20-95% RH in the temperature range |  | « Balance enclosures |
|  25ºC to 40ºC |  | « Fan filter units |
| « Hand-held digital thermometers in the range |  |   |   |
|  -40ºC to +200ºC |  |   |   |
|  |  |  |  |  |
| VWR International Ltd carry out all our INAB accredited services at customer sites with the exception of hand-held digital thermometers, which are calibrated in our in-house laboratory |

**Please Complete ALL Sections to avoid delays in processing**

|  |  |  |  |
| --- | --- | --- | --- |
| **Company Name:** |  | **Telephone/Ext.:** |  |
| **Address:** |  | **Fax:**  |  |
| **User/Operator:** |  | **Department:** |  |
| **E****mail Address:** |  |
| **Make of unit:** |  |
| **Model:** |  | **Serial Number:** |  |
| **Accessories:** |
| Warranty repair: | **Yes** **[ ]  No** **[ ]**  | If yes, please state original Purchase Order Number |  |
| **Work Required: (if calibration is required, VWR’s standard calibration will be carried out unless specified otherwise)** |
| **Pipettes for Calibration ?** Please enter the recalibration frequency:       |
| **Has this equipment been exposed (internally or externally) to any of the following?** **Please answer all questions by ticking (Yes/No) as applicable and providing details below:** |
| 1. Blood, body fluids, pathological specimens | **Yes** **[ ]**  | **No** **[ ]**  |
| 2. Other biohazards | **Yes** **[ ]**  | **No** **[ ]**  |
| 3. Biodegradable materials that could become a hazard | **Yes** **[ ]**  | **No** **[ ]**  |
| 4. Chemicals or substances hazardous to health | **Yes** **[ ]**  | **No** **[ ]**  |
| 5. Radioactive substances | **Yes** **[ ]**  | **No** **[ ]**  |
| 6. Other hazards | **Yes** **[ ]**  | **No** **[ ]**  |
| If you’ve answered **Yes** to any of the above, please provide details here: (Use a continuation sheet if necessary)**If any hazardous materials have been used, decontamination MUST be carried out.** |
| **Your method of cleaning / decontamination:** (Use a continuation sheet if necessary) |
| Please confirm that the equipment has been **cleaned and decontaminated: Yes** **[ ]  Not Necessary** **[ ]**  |
| Are there likely to be areas of **residual contamination** (please specify): |
| **Declaration:** (To be signed by the Safety Officer or a suitably competent person)I declare that the information provided above is true and complete to the bestof my knowledge and belief. |
| **Name:** (Print) |  | **Position:** |  |
| **Signature:** |  | **Date:** |  |

Please Return to: VWR International Ltd, Orion Business Campus, Northwest Business Park, Ballycoolin, Dublin 15.

 Service Fax: 353.1. 88 22 220 Service Phone: +353.1.88 22 338 Email: service@ie.vwr.com