|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Equipment & Instrument Services** | | | | |  | | --- | |  | | |  | |
| **On-site Service for high value, high priority equipment and instruments** | | | | | |  | |
| When service response is important, our fully trained and equipped teams of calibration and service engineers are always available. We offer nationwide support for a large product range over the whole life cycle of your laboratory devices | | | | | | | |
| **Workshop Service for lower cost or low priority equipment and instruments** | | | | | | | |
| Our fully equipped workshop provides an excellent low-cost service for lower value equipment or time-consuming repairs. Simply complete the decontamination certificate on http:\\ie.vwr.com and return the unit to VWR Technical Service with a note outlining the fault. We'll inspect and advise the repair cost within 3 working days of receipt. | | | | | | | |
| **Available Services:** |  |  | |  | |  | |
| Installation | Repairs / Breakdowns |  | |  | |  | |
| Qualification | Calibrations |  | |  | |  | |
| Maintenance | Validation |  | |  | |  | |
| Air flow testing | Laboratory moves |  | |  | |  | |
| **We service the following equipment types:** | | | | | |  | |
| Autoclaves | Fume Hoods | | Ovens | |  | |
| Balances | Furnaces | | Polarimeters | |  | |
| CO2 Incubators | Laminar airflow cabinets | | Refractometers | |  | |
| Climactic Chambers | Water Systems | | Refrigerators | |  | |
| Glass Washers | Spectrophotometers | |  | |  | |
|  |  |  | |  | |  | |
| **INAB Accredited Calibration and Testing** | |  | |  | |  | |
| Laboratories are awarded INAB accreditation in accordance with the International Standard ISO/IEC 17025. The laboratory is assessed for compliance with this standard and regulations laid down by the Irish National Accreditation Board. | | | | | | | |
|  |  |  | |  | |  | |
| **VWR International Ltd holds INAB accreditation under registration Nº 018C for the calibration of:** |  |  | | **VWR International Ltd holds INAB accreditation for the testing of controlled environments, under registration Nº 126T. The instruments covered under this testing accreditation are:** | |  | |
| « Balances capable of weighing up to 310Kg | |  | | « Microbiological safety cabinets Class I, II & III | | | |
| « Spectrophotometers with wavelength range | |  | | « Laminar air flow cabinets | | | |
| 200nm to 900nm and transmittance range | |  | | « Clear Air devices / Clean zones | | | |
| from 0 to 100% | |  | | « Fume hoods / cupboards | | | |
| « Polarimeters with an angular rotation between | |  | | « Local exhaust ventilation devices | | | |
| -45ºC and +45ºC |  |  | | « Chemical safety cabinets | | | |
| « Enclosed temperature vessels from -90ºC to | |  | | « Recirculating filtration fume cupboards | | | |
| +325ºC (e.g. Autoclaves, ovens, incubators) | |  | | « HEPA fan filter devices | | | |
| « Time Interval from 0 to 120 mins | |  | | « Isolators | | | |
| « Humidity 20-95% RH in the temperature range | |  | | « Balance enclosures | | | |
| 25ºC to 40ºC | |  | | « Fan filter units | | | |
| « Hand-held digital thermometers in the range | |  | |  | |  | |
| -40ºC to +200ºC | |  | |  | |  | |
|  |  |  | |  | |  | |
| VWR International Ltd carry out all our INAB accredited services at customer sites with the exception of hand-held digital thermometers, which are calibrated in our in-house laboratory | | | | | | | |

**Please Complete ALL Sections to avoid delays in processing**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Company Name:** | |  | | | **Telephone/Ext.:** | | |  | | |
| **Address:** | |  | | | **Fax:** | | |  | | |
| **User/Operator:** | |  | | | **Department:** | | |  | | |
| **E****mail Address:** | |  | | | | | | | | |
| **Make of unit:** | |  | | | | | | | | |
| **Model:** | |  | | | **Serial Number:** | | |  | | |
| **Accessories:** | | | | | | | | | | |
| Warranty repair: | | **Yes**  **No** | | If yes, please state original Purchase Order Number | | | | |  | |
| **Work Required: (if calibration is required, VWR’s standard calibration will be carried out unless specified otherwise)** | | | | | | | | | | |
| **Pipettes for Calibration ?** Please enter the recalibration frequency: | | | | | | | | | | |
| **Has this equipment been exposed (internally or externally) to any of the following?**  **Please answer all questions by ticking (Yes/No) as applicable and providing details below:** | | | | | | | | | | |
| 1. Blood, body fluids, pathological specimens | | | | | | | **Yes** | | | **No** |
| 2. Other biohazards | | | | | | | **Yes** | | | **No** |
| 3. Biodegradable materials that could become a hazard | | | | | | | **Yes** | | | **No** |
| 4. Chemicals or substances hazardous to health | | | | | | | **Yes** | | | **No** |
| 5. Radioactive substances | | | | | | | **Yes** | | | **No** |
| 6. Other hazards | | | | | | | **Yes** | | | **No** |
| If you’ve answered **Yes** to any of the above, please provide details here: (Use a continuation sheet if necessary)    **If any hazardous materials have been used, decontamination MUST be carried out.** | | | | | | | | | | |
| **Your method of cleaning / decontamination:** (Use a continuation sheet if necessary) | | | | | | | | | | |
| Please confirm that the equipment has been **cleaned and decontaminated: Yes**  **Not Necessary** | | | | | | | | | | |
| Are there likely to be areas of **residual contamination** (please specify): | | | | | | | | | | |
| **Declaration:** (To be signed by the Safety Officer or a suitably competent person)  I declare that the information provided above is true and complete to the bestof my knowledge and belief. | | | | | | | | | | |
| **Name:** (Print) |  | | **Position:** | | |  | | | | |
| **Signature:** |  | | **Date:** | | |  | | | | |

Please Return to: VWR International Ltd, Orion Business Campus, Northwest Business Park, Ballycoolin, Dublin 15.

Service Fax: 353.1. 88 22 220 Service Phone: +353.1.88 22 338 Email: service@ie.vwr.com